

4th Annual Ethical Leadership and Governance in the Public Sector Forum 2010

Practical Frameworks for Improved Business Integrity,
Transparency and Governance in an Evolving Public Sector

Liquid Learning is delighted to present this innovative forum that brings you a compelling blend of case studies and engaging expert commentaries that tackle the practical issues head on.

FEATURED SPEAKERS



Dr David Solomon AM
Queensland Integrity Commissioner



Dr Stephen Cohen Associate Professor; Head of School of Philosophy and Director, Graduate Programs in Professional Ethics
The University of New South Wales (UNSW)



Chris Wheeler Deputy Ombudsman
Ombudsman, New South Wales



Howard Whitton Director
The Ethicos Group
Visiting Fellow, ANZSOG Institute for Governance
University of Canberra



Lee Ward Director, Audit and Risk Management, Secretary, Audit Committee and Integrity Committee
Monash University



Brett Warfield Chief Executive
Warfield & Associates



Matt Cahill Group Executive Director, Performance Audit Services
Australian National Audit Office (ANAO)



Professor Scott Prasser Executive Director, Public Policy Institute
Australian Catholic University



Julie Garland McLellan FAICD Professional Board Member and Governance Consultant

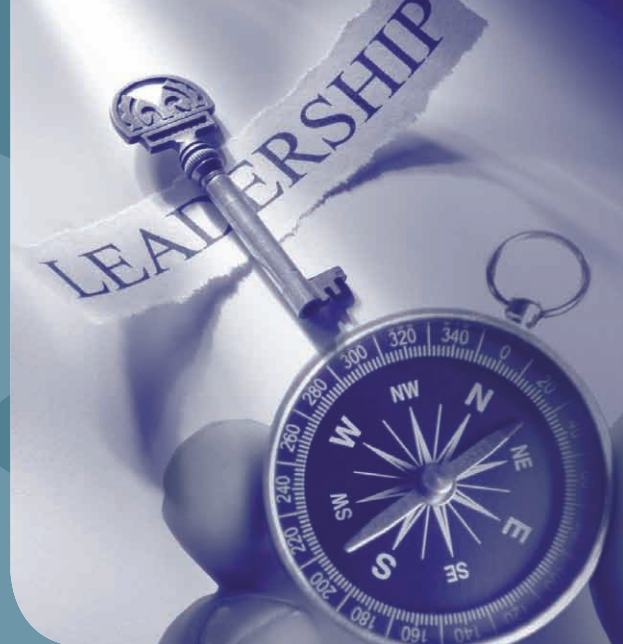
Glen Sullivan Director, Investigations
Ombudsman, Victoria

Mark Brown National Manager, Fraud and Intelligence
Centrelink

Dr Robert Smith Director
Ackland Smith Consulting
Former Member
Public Service Board of Victoria

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9 & 10 June 2010
The Hotel Realm, Canberra

EXPLORE

- Building Integrity, Ethical Competence and Transparency in Government
- Ethical Conduct and Decision Making
- Whistleblowing and Whistleblower Protection in the Public Sector
- Fraud Control and Investigation Frameworks

PLUS WORKSHOPS

A selection of Pre-Forum Masterclass on 8 June 2010 and Two Separately Bookable Post-Forum Workshops on 11 June 2010

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9.00 - 4.30 PRE-FORUM MASTERCLASS

Developing Ethical Competence, Integrity and Transparency in Government

There is a growing interest in ethical competence-building within the Public Sector with a particular focus being to bridge the divide between rules and practice. Central to building ethical competence in practice is to achieve a workable balance between values and rules based approaches. This highly interactive and practical workshop will explore new approaches in developing and managing integrity frameworks for Public Sector institutions in order to enhance citizen trust and confidence in public administration. The workshop is based on Howard's work with state and federal agencies in Australia, the OECD's Governance Directorate and various UN agencies including the UN Ethics Office. There will be a strong focus on practical skill development and strategies for developing a robust integrity culture.

9.00 - 10.30 Developing Ethical Competence in Public Sector Managers

- Identifying the potential ethical challenge
- Conducting a proper 'core values' analysis
- Why Codes of Conduct are mostly a waste of time
- Ethical decision-making - A learned competence
- Case studies

10.30 - 10.45 Morning Tea

10.45 - 12.00 Ethical Culture

- Developing and maintaining ethical culture in an organisation - Bottom-up, or top-down?
- Embedding ethical values in processes
- Competing and conflicting values
- Whistleblowers and principled dissent
- Conflicting Interests - A framework concept
- Ethics in practice - Scenarios

12.00 - 1.00 Networking Lunch

1.00 - 2.30 Integrity Frameworks

- Understanding current integrity frameworks
- Transparency and Accountability
- Improving on existing approaches
- Writing good ethics policies
- Values in practice - Scenarios

2.30 - 2.45 Afternoon Tea

2.45 - 4.30 Meeting Citizen Expectations

- Changing standards in the public service
- Dealing with challenges outside the framework
- Ethics as reliability in service-delivery
- Building public trust through integrity systems
- 'Role Ethics' for Public Sector managers

Expert Facilitator:



Howard Whitton Director
The Ethicos Group
 Visiting Fellow, ANZSOG Institute for Governance
University of Canberra

Howard has more than 25 years experience as a civil servant working in areas of Public Sector reform, anti-corruption, whistleblowing and professional ethics policy for the Australian Public Service, ACT Government Service and Queensland Public Service. He has been an anti-corruption and ethics integrity expert, specialist consultant and training materials developer for more than 10 years. Howard provided expert consulting for the OECD, UN Secretariat, The World Bank, The Commonwealth Secretariat, Queensland Audit Office and many other international non-government organisations, national Public Sector agencies, and national parliaments. He was an invited expert on Public Sector Ethics standards and capacity-building, to the Prime Minister's 2020 Summit, Canberra in April 2008.

8.30 - 8.55 Registration and Morning Coffee

8.55 - 9.00 Official Welcome & Opening Remarks from the Chair

9.00 - 9.45 EXPERT COMMENTARY

Ethical Leadership in the Public Sector

The Public Sector continues to focus on moving beyond a culture of mere compliance and regulation. This move has resulted in serious concerns about the development of ethical practices and behaviour both within the Public Sector and in its dealing with clients. Dr Cohen will explore:

- Main indicators of solid ethical base
- Strategies to excel
- Future challenges

Dr Stephen Cohen Associate Professor; Head of School of Philosophy and Director, Graduate Programs in Professional Ethics
The University of New South Wales (UNSW)

9.45 - 10.00 Questions and Discussion

10.00 - 10.45 CASE STUDY

Government Integrity in Queensland – The Journey So Far

Queensland has a comprehensive system of checks and balances currently in place, as one of the only three states to have an independent watchdog. Dr Solomon will address the progress since the release of the Fitzgerald report and the current state of the Queensland integrity system, covering:

- Background - The Fitzgerald Report in 1989 and the reforms it generated
- Integrity under challenge in 2009 - The Nuttall trial, problems with lobbyists and Fitzgerald's criticisms
- The Government responses - Green Paper and Round Table
- The integrity system in Queensland
- Aftermath - The Premier introduces more integrity measures

Dr David Solomon AM
Queensland Integrity Commissioner

10.45 - 11.00 Questions and Discussion

11.00 - 11.20 Morning Tea

11.20 - 12.05 CASE STUDY

Managing Effectively: Managing Ethically

Drawing from significant experience with a 30 year history in public sector reform, Dr Smith will talk from a manager's point of view about managing the business while also promoting compliance with accountability and ethical requirements. In a practically focused session, he will explore:

- What the business was about
- How easily managers could get advice on problems
- Problems of forum shopping and disaggregated advice
- Managing in regional and networked organisations
- Managing in multi profession organisations

Dr Robert Smith Director
Ackland Smith Consulting
 Former Member
Public Service Board of Victoria

12.05 - 12.20 Questions and Discussion

12.20 - 1.20 Networking Lunch

PLUS WORKSHOPS!

A selection of Pre-Forum Masterclass on 8 June 2010 and Two Separately Bookable Post-Forum Workshops on 11 June 2010

SUPER SAVER DISCOUNT

Receive \$200 off registration if you register and pay by 26 February 2010

1.20 - 2.05

CASE STUDY

Ethical Reform

"We did not know, we were not told, we should have asked" - so why are we surprised about ongoing government corruption, maladministration and incompetence! (apologies to Sir Winston Churchill)

It is now five years since the Queensland Beattie Labor Government appointed not one, but eventually two royal commissions, into the overseas doctors' scandal in the State's public hospitals. The royal commissions highlighted not only individual wrong doing, but also wholesale systematic failure of the Queensland health system. More importantly, the overseas doctors' scandal exposed the limitations of the Queensland post-Fitzgerald model of governance and accountability. Professor Scott Prasser has recently published: "The Queensland Health Royal Commissions" (Australian Journal of Public Administration March 2010); "Real Constitutional Reform after Fitzgerald: Still Waiting for Godot" (with Professor Nicholas Aroney, Griffith Law Review 2009) and previously co-edited, Corruption and Reform: The Fitzgerald Vision, University of Queensland Press). His session explores these issues, analyses the causes and proposes reforms. This session analyses:

- What went wrong in Queensland?
- Why existing mechanisms and watchdogs failed?
- The need for whole of government approaches for ethical management
- Proposals for reform

Professor Scott Prasser Executive Director, Public Policy Institute
Australian Catholic University

2.05 - 2.20

Questions and Discussion

2.20 - 3.05

CASE STUDY

Achieving Alignment between Integrity, Risk and Audit

One of the key elements in having a successful governance framework is the relationship between integrity, risk and audit. Lee will explore the role of the Monash University Integrity Committee and its impact on achieving alignment with risk and audit:

- Audit Committee as a change agent
- Examining the link between risk, audit and integrity
- Integrity

Lee Ward Director, Audit and Risk Management, Secretary, Audit Committee and Integrity Committee
Monash University

3.05 - 3.20

Questions and Discussion

3.20 - 3.40

Afternoon Tea

3.40 - 4.25

EXPERT COMMENTARY

Developing Integrity Frameworks for Government Agencies

This session will examine the current state of integrity approaches in state and federal agencies and the best ways to move forward in meeting community and public expectations, focusing on:

- Strengthening existing integrity frameworks
- 'Role Ethics' for leaders and managers
- Strategies for communicating and promoting ethical values

- Conflicts of Interest, and other perverse incentives
- Dealing with non-conformance, dissent and whistleblowing
- Ensuring effective monitoring mechanisms

Howard Whitton Director

The Ethicos Group

Visiting Fellow, ANZSOG Institute for Governance
University of Canberra

4.25 - 4.40

Questions and Discussion

4.40 - 5.20

INTERACTIVE SESSION

Improving Government Performance through Business Integrity

Many Public Sector agencies have a strong focus on internal controls to ensure good corporate governance by creating policies and guidelines for managers to work within. However, the challenge is the implementation of policies and ensuring people work within the guidelines. Successful implementation enables quality of service delivery and improved government performance. The session aims to identify the best frameworks to address these challenges. Discuss:

- Establishing strong foundations for good governance
- Ensuring transparency and integrity

5.20 - 5.30

Questions and Discussion

5.30

Concluding Remarks from the Chair

5.30 - 6.30

Networking Reception

Day Two 10 June 2010

8.30 - 8.55

Morning Coffee

8.55 - 9.00

Opening Remarks from the Chair

9.00 - 9.45

CASE STUDY

Public Sector Whistleblowing

The role of whistleblowers in the Public Sector is quite unique and important as they can provide an insight into potential corrupt or illegal behaviour within an organisation. Glen will shed some light on the latest developments in whistleblowing in Victoria and nationally including:

- The importance of whistleblowing for public good
- Ensuring whistleblower protection
- Tackling common misconceptions about whistleblowers

Glen Sullivan Director, Investigations
Ombudsman, Victoria

9.45 - 10.00

Questions and Discussion

EARLY BIRD DISCOUNT

Receive \$100 off registration if you register and pay by 2 April 2010

10.00 - 10.45 CASE STUDY

Embedding High Ethical Standards

Promoting ethical conduct through such means as codes of conduct and statements of values will not be effective unless these approaches are part of a comprehensive package of measures covering the setting of standards and expectations, as well as prevention, enforcement and deterrence. This session will explore the mechanisms, strategies and approaches needed to effectively encourage ethical conduct in the Public Sector as part of a holistic approach to foster good judgement and good governance. Focusing on:

- What is ethical conduct?
- Does ethical conduct involve a mental element?
- What are different perspectives in the importance of Public Sector ethics?
- Why is Public Sector ethics of particular importance to Government?
- How relevant is a focus on ethics to watchdog / integrity agencies?
- What factors influence the likelihood of ethical conduct?
- What mechanisms/strategies / approaches could be introduced to encourage ethical conduct?

Chris Wheeler Deputy Ombudsman
Ombudsman, New South Wales

10.45 - 11.00 Questions and Discussion

11.00 - 11.15 Morning Tea

11.15 - 12.15 CASE STUDY

Fraud Control and Investigations - A Risk Based Approach

Centrelink uses a range of measures to detect and investigate fraud including traditional desk based reviews and field reviews. Developing and implementing risk management frameworks is crucial in tackling fraud. Stephen will give unique insight into the fraud investigation and fraud management at Centrelink, focusing on:

- Conducting an effective fraud investigation
- Addressing control weaknesses for fraud occurrence
- Implementing strong risk management frameworks to mitigate fraud

Mark Brown National Manager, Fraud and Intelligence
Centrelink

12.15 - 12.30 Questions and Discussion

12.30 - 1.30 Networking Lunch

1.30 - 2.15 CASE STUDY

Emerging Priorities in Public Sector Governance - Insights from the ANAO

Establishing sound governance frameworks and improving governance processes to enhance the transparency and accountability are crucial in developing and maintaining integrity and trust in the public service. This session will offer an update on emerging governance priorities and the work of the ANAO in promoting good governance in the Public Sector.

Matt Cahill Group Executive Director, Performance
Audit Services
Australian National Audit Office (ANAO)

2.15 - 2.30 Questions and Discussion

2.30 - 3.15 EXPERT COMMENTARY

Ethical Decision Making in the Public Sector

Ethical decision-making for public sector boards
Boards in the government sector have always had to manage the tensions between social and environmental policy objectives and the need to act as economically efficient commercial entities. Legislative frameworks are necessarily complex and often require boards to balance competing objectives. Julie Garland McLellan will provide an overview of some decision-making frameworks and analyse some recent decisions by public and private sector boards to give delegates practical tools for developing better decisions and governance. In particular the discussion will include:

- Stakeholder engagement
- Tender processes
- APSC values
- Defamation
- Building effective consensual decision-making

Julie Garland McLellan FAICD Professional Board
Member and Governance Consultant

3.15 - 3.30 Questions and Discussion

3.30 - 3.45 Afternoon Tea

3.45 - 4.30 EXPERT COMMENTARY

Trends in Fraud Control in the Public Sector

To ensure and maintain public confidence in government agencies, organisations need to be free of fraud and corruption. In recent times, governance professionals working in the Public Sector are viewing fraud control as an increasingly important issue and responsibility. Drawing on his extensive forensic accounting experience and work with clients in the Australian Public Sector, Brett Warfield will explore the topical issues relating to fraud control, investigation and prevention. Through these insights, this session will provide you with a better understanding of how to manage misconduct and unethical behaviour within your organisation.

Brett Warfield Chief Executive
Warfield & Associates

4.30 - 4.45 Questions and Discussion

4.45 Concluding Remarks from the Chair and Close of the Forum



Post-Forum Workshops 11 June 2010

9.00 - 12.30 WORKSHOP A

Establishing Sound Fraud Management Frameworks

This highly interactive and practical session will explore how to develop and implement effective frameworks to mitigate fraud risk, focusing on:

- Analysing the emerging risks
- Establishing preventative measures
- Embedding a risk management culture
- Implementing effective fraud investigations
- Managing critical elements in mitigating risks of fraud

Expert Facilitator: Mark Brown National Manager, Fraud and Intelligence
Centrelink

Stephen has vast experience in investigations and intelligence having been a member of the Queensland Police Service from 1986 until 2001. During that time, he performed the majority of his duties in Serious and Organised Crime investigations and intelligence. Steve joined the Australian Public Service in 2001 where he worked in the former Protective Security Coordination Centre, then a Division of the Attorney-General's Department in the fields of Crisis Coordination, Protective Security and the National Security Hotline. Steve moved to the Department of Immigration and Citizenship where he had responsibility for the program management of character screening. He was seconded to the Australian Commission for Law Enforcement Integrity as the Director of Investigations, responsible for leading investigations of corruption issues in the Australian Federal Police and the Australian Crime Commission.

12.30 - 1.30 NETWORKING LUNCH

1.30 - 5.00 WORKSHOP B

Ensuring Integrity and Transparency in PPP's and Government Contracting

With the increased spending on infrastructure and public/private partnerships, there is a need for bigger scrutiny on contract process and delivery. Brett will explore the key risk challenges in ensuring transparency and accountability in government contracting, including:

- Monitoring best value for money
- Ensuring impartiality and fairness
- Dealing effectively with conflicts of interest
- Ensuring accountability for practices and decisions

Expert Facilitator: Brett Warfield Chief Executive
Warfield and Associates

Chief Executive of professional services organisation, Warfield & Associates, Brett Warfield has twenty years experience in forensic accounting, including seven years in senior management with KPMG Forensic in Australia. He has vast experience presenting on the prevention and detection of fraud, corruption and other unethical behaviour to senior executives and industry and professional bodies in Australia and the Asia-Pacific region.

ABOUT THE CONFERENCE

Now in its fourth year, this unique forum is a specialist event for those working in governance, business integrity, investigations, risk and audit / assurance roles and aims to provide a practical insight into how to improve public confidence and trust in government decision-making and service delivery. The event will feature presentations from experienced governance professionals and experts from various Public Sector agencies. This outstanding learning opportunity will equip delegates with the practical knowledge and insights needed to enhance ethics, integrity and governance practices within their organisations.

WHO WILL ATTEND

Public Sector professionals in roles spanning:

- Corporate Governance
- Audit and Assurance
- Ethics, Values and Integrity
- Professional Conduct and Standards
- Fraud and Corruption Prevention
- Risk Management and Compliance
- Investigations
- People and Organisation Development

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	Email				Email				Email							
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<input type="checkbox"/>	1 Masterclass (1 day)	\$1195 + GST = (\$1314.50)	N/A	N/A	
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